

August 10, 2021

Financial Services Regulatory Authority of Ontario  
25 Sheppard Avenue West, Suite 100  
Toronto, ON  
M2N 6S6

Dear Sir/Madame.

Consultation ID: 2020-018

FSRA's First Proposed Insurance Rule Released for Public Consultation – the Unfair or Deceptive Acts or Practices (UDAP) Rule

Thank you for the invitation to provide further comment on the changes to the proposed rule on Unfair or Deceptive Acts or Practices.

Having reviewed the material posted by FSRA including a summary of the comments and FSRA responses we won't be making a further submission. We found the summary document to be very helpful in gaining some context on FSRA's approach.

We appreciate the opportunity to provide comment.

Regards,



John L. Taylor BBA, FCIP, FCLA, CHRL  
President