

Statutory Accident Benefit (SABs) Claims during the COVID-19 Outbreak

The Financial Services Regulatory Authority of Ontario (FSRA) is continuing to work with those we regulate to ensure financial safety, fairness and choice for consumers during this time of rapid change and disruption.

FSRA is issuing new guidance ([Hyperlink](#)) to protect auto insurance Statutory Accident Benefit claimants by requiring insurers and health service providers to provide reasonable accommodations to claimants during the COVID-19 disruption, such as:

- Flexibility in the way insurers collect information
- Relaxing requirements for medical assessments/examinations
- Allowing informed access to virtual care when reasonable and necessary

Guidance

[Statutory Accident Benefit \(SABs\) Claims during the COVID-19 Outbreak](#)

News Release

[FSRA Releases Guidance Aimed at Protecting Auto Insurance Claimants While Physical Distancing Restrictions in Place](#)

More Information

Auto insurance Statutory Accident Benefit claimants are encouraged to reach out to their insurance provider and/or their health service provider to find out what accommodations can be made for them.





To learn more about how FSRA is supporting the public interest in the sectors that it regulates during the COVID-19 Outbreak, please visit [FSRA Announces Changes to Regulatory Requirements due to COVID-19](#).

If you have any questions or need more information, contact us at contactcentre@fsrao.ca.

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