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FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

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Companies registered under the Prepaid Hospital and Medical Services Act as of April 1, 2021

Name of Entity:	CANASSURANCE HOSPITAL SERVICE ASSOCATION (Blue Cross) / ASSOCIATION D'HOSPITALISATION CANASSURANCE (Croix Bleue)
Address of Head Office:	1981 McGill College, suite 105 Montreal, Quebec H3A 0H6
Contact information:	Ms Louise Shea, Assistant Corporate Secretary Telephone: (514) 286-8339 Toll free: 1 866 322-0227 Fax: (514) 286-8475
Contact information for Chief Executive Officer	Mr. Sylvain Charbonneau, President & Chief Executive Officer Telephone: (514) 286-8482 Email: sylvain.charbonneau@qc.croixbleue.ca
Company Complaint Officer:	Joanne Simard Vice-President, Legal Affairs, Compliance and Corporate Secretary Telephone: 514-286-8432 Fax: 514-286-8475 Email: joanne.simard@qc.croixbleue.ca

Name of Entity:	GREEN SHIELD CANADA
	LE BOUCLIER VERT DU CANADA
Address of Head Office:	5140 Yonge Street, Suite 2100, Toronto ON M2N 6L7
Contact information for Chief Executive Officer	Zahid Salman, President & Chief Executive Officer Telephone: (416) 221-7001 ext. 4008

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▲ Scheduled Online Service

	Email: zahid.salman@greenshield.ca
Company Complaint Officer:	Heather Awad, Director, Claims Services 8677 Anchor Drive, P.O. Box 1606 Windsor ON N9A 6W1 Telephone: (519) 739-1133 ext. 5796 Toll free: 1 800 265-5615 Fax: (519) 739-2253 Email: heather.awad@greenshield.ca

Name of Entity:	MEDAVIE INC. (MEDAVIE Blue Cross)
Address of Head Office:	644 Main Street, Moncton NB E1C 8L3
Contact information:	Nathalie Boudreau, Manager Financial Accounting Telephone: (506) 867-4355 Toll free: 1 800 667-4511 Fax: (506) 867-9671 Email: nathalie.boudreau@medavie.bluecross.ca
Contact information for Chief Executive Officer	Mr. Bernard Lord, Chief Executive Officer
Company Complaint Officer:	Ms. Donna M. Whiteway, Director, Risk Management and Compliance Telephone: (506) 867-4045 Fax: (506) 867-4651 Email: donna.whiteway@medavie.bluecross.ca

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