



FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

Follow FSCO on social media



- About Insurance >
- Licensed Representatives Listings >
- Enforcement Actions >
- Publications & Resources >

You are here: [Home](#) > [Insurance](#) > [Licensing & Registration Requirements](#) > Instructions for Updating Your Errors and Omissions Insurance Information on Licensing Link [PRINT](#)

Instructions for Updating Your Errors and Omissions Insurance Information on Licensing Link

Life insurance agents can now update their errors and omissions (E&O) insurance information online through [Licensing Link](#), by following these instructions:

1. Go to [Licensing Link](#).
2. On the log in page, enter your life insurance agent licence number or your last name, then click on the "Search" button.
3. You should now see a new page that shows your licence number, name and city. Click on your licence number.
4. You should now see your life insurance agent licence information. Click on the "Update Errors & Omissions Insurance" button.
5. Read the instructions that explain what you need before you begin and what steps you should follow. Click on the "Continue" button.
6. Enter your PIN and click on the "Continue" button.

If you forgot your PIN, you have two options to obtain a new PIN:

- Choose the option "Retrieve PIN" and you will be asked to answer the secret question you provided when you first set up your account; or
 - Choose the option "Reset PIN" and you will be asked to provide some personal information that is currently listed in your licensing profile with FSCO.
7. In the E&O Information section, use the drop down menu to select your E&O insurance company. Enter your E&O insurance policy number and expiry date (as shown on your E&O insurance certificate/policy). Click on the "Save Changes" button.

An asterisk will appear beside any required field that is incomplete. Once you have completed these steps correctly, you should see a confirmation message that your changes have been received by FSCO.

Careers >

Explore FSCO

Contact Us >

 **Scheduled Online Service**

Disruption Notice

Please consult our [outage schedule](#) for more details.

If you don't see this confirmation message, or if you require assistance, please contact FSCO by telephone at 416-250-7250, or send an email to contactcentre@fsc.gov.on.ca.

[Back to top](#)

Page: **4,222** | Find Page:

[CONTACT US](#) | [SITE MAP](#) | [HELP](#) | [ACCESSIBILITY](#) | [PRIVACY](#) | [IMPORTANT NOTICES](#)

© QUEEN'S PRINTER FOR ONTARIO, 2012-15 - LAST MODIFIED: MAY 30, 2018 11:23 AM