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FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

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#### PRINT

# **Service Provider Sector Reports**

### 2018

- Service Providers 2017/18 Market Conduct Compliance: Examination Results This report summarizes FSCO's findings from the 190 on-site examinations and 106 desk reviews conducted during fiscal year 2017/18 (April 1, 2017 - March 31, 2018). This report also sets expectations, accountability and compliance requirements that govern the industry and help protect consumers.
- Service Providers 2017 Annual Information Return Results Summary Report

#### 2017

Service Providers 2016/17 Market Conduct Compliance: Examination Results This report summarizes FSCO's findings and resulting enforcement actions from the 200 on-site examinations conducted during fiscal year, April 1, 2016 - March 31, 2017. It also sets out FSCO's expectations for licenced service providers as the sector evolves, in terms of becoming more accountable and compliant with the legislation and regulations designed to protect consumers.

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2015

2016

• Health Service Providers 2015 Annual Information Return Results Summary Report 💆

• Service Providers 2016 Annual Information Return Results Summary Report 💆

# **About Service Providers**

# **Publications & Resources**

▶ Reducing Abuse & Fraud in **Health care Services for Auto** Insurance

▶ eNewsletter

#### 2014

Service Providers 2014 Compliance Report

This report summarizes FSCO's findings and observations from the on-site reviews conducted between December 1, 2014 and November 30, 2015.

Service Providers 2014 Annual Information Return Results Summary Report



## **▲** Scheduled Online Service

## **Disruption Notice**

Please consult our **outage schedule** for more details.

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