FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

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About Service Providers

Publications & Resources

Public Registry

Related Information

What's New in Service Providers

- December 14, 2018 Service Providers 2017 Annual Information Return Results Summary Report
- December 13, 2018 Service Providers 2017/2018 Market Conduct Compliance: Examination Results
- August 22, 2018 Market Regulatory Supervisory Framework
- January 31, 2018 Service Providers 2016 Annual Information Return Results Summary Report
- August 1, 2017 New Participating Insurer in Health Claims for Auto Insurance
- May 29, 2017 Service Providers 2016/2017 Market Conduct Compliance: Examination Results
- April 28, 2017 A change to how you pay your licensing/regulatory fees
- January 11, 2017 How to update your contact information and file the Annual Information Return (AIR)
- December 22, 2016 Health Service Providers 2015 Annual Information Return Results Summary Report
- October 28, 2016 Message from Brian Mills, Chief Executive Officer and Superintendent of Financial Services: The importance of cyber security
- June 20, 2016 Bulletin A-11/16: Revised Assessment of Attendant Care Needs and Introduction of Form 1 HCAI Pilot Project
- June 10, 2016 FSCO issues administrative monetary penalties in service provider sector
- February 3, 2016 The trade name listed under your licence may be about to expire
- January 8, 2016 Bulletin A-02/16: Processing Direct Payments to Service Providers for "Listed Expenses"
- December 7, 2015 Your trade name & your FSCO-issued Service Provider licence
- February 27, 2015 Service Providers AIR

  FAQs for Service Providers on AIR & Annual Regulatory Fee
- February 13, 2015 FSCO Examinations of Licensed Service Providers
- February 6, 2015 Service Provider Travel Expenses FAQs

  New FAQs regarding travel time and transportation expenses
- December 1, 2014 Bulletin A-14/14: Amendments to the Statutory Accident Benefits Schedule, Service Provider

Scheduled Online Service Disruption Notice

Please consult our **outage schedule** for more details.

Regulations, Administrative Penalties and Eligibility for Transportation Expenses

- November 24, 2014 Bulletin A-12/14: Revised Health Claims for Auto Insurance Guideline
- October 9, 2014 October 20, 2014 Northwestern Ontario Service Provider Information Session
- October 2, 2014 October 15, 2014 Southern Ontario Service Provider Information Session
- October 1, 2014 Over 2,950 applications received from 3,276 facilities
- September 22, 2014 September 30, 2014 Southern Ontario Service Provider Information Session
- September 12, 2014 Service Provider Licensing Webcast: Checking messages in your inbox
- September 12, 2014 Service Provider Licensing Webcast: Entering your address
- September 12, 2014 Service Provider Licensing Webcast: Master Business Licence
- September 11, 2014 Public Registry of Licensed Service Providers
- September 11, 2014 Over 2,700 healthcare facilities have submitted their licence applications
- August 27, 2014 Must watch: FSCO's Service Provider Information Session
- August 11, 2014 Service Provider Testimonial Video

  See what Service Providers are saying about the licensing process.
- August 1, 2014 Register For the August 19th Toronto Service Provider Information Session
- July 31, 2014 Time is running out! Take advantage of FSCO's August 31st licensing decision commitment
- July 21, 2014 Why should and how does your business apply for its service provider licence? Webcast now available
- July 10, 2014 Service Provider Licensing: Frequently Asked Questions Webcast now available
- July 2, 2014 Only service providers that apply early are guaranteed a licensing decision by November 30, 2014
- June 1, 2014 Apply now for a service provider licence
- June 1, 2014 Consult FSCO's Guide to Understanding Service Provider Licensing
- June 1, 2014 Consult FSCO's How to Apply for a Service Provider Licence Instructional Video
- May 26, 2014 FSCO's May 30, 2014 Service Provider Information Session Has Been Cancelled
- May 23, 2014 Licensing Fees and Application Deadlines
- April 25, 2014 Bulletin A-03/14 - New Proclamation Dates for Service Provider Licensing

  New Proclamation Dates for Service Provider Licensing
- April 25, 2014 Important Date Changes for Service Providers
- April 25, 2014 Register for FSCO's May 30, 2014 Service Provider Information Session
- April 2, 2014 New regulatory developments affecting service providers
- March 31, 2014 A-02/14: New Regulations for Service Provider Licensing and Proclamation Order

- March 31, 2014 O. Reg 88/14 Service Providers - Licensing
- March 31, 2014 O. Reg 89/14 Service Providers - Listed Expenses
- March 31, 2014 O. Reg 90/14 Service Providers - Standards For Business Systems and Practices
- March 31, 2014 FSCO to accept licence applications from service providers starting May 1, 2014

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