



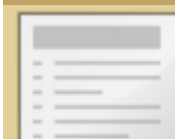
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Updated Professional Services Guideline

FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.



Bulletin

No. A-08/14
Property & Casualty
– Auto

To the attention of all insurance companies licensed to transact automobile insurance in Ontario

With this Bulletin, the Financial Services Commission of Ontario (FSCO) is releasing an updated Professional Services Guideline (Guideline).

The updated Guideline increases the maximum hourly rates for medical and rehabilitation services by 0.9 per cent. This increase is based on the 2013 Consumer Price Index (CPI) and applies to services rendered on or after September 6, 2014.

Insurers are reminded that they are liable to pay for reasonable and necessary medical and rehabilitation expenses described in sections 15 to 17 of the Statutory Accident Benefits Schedule – Effective September 1, 2010 (SABS). The hourly rates and maximum amounts established in the Guideline are to be used to determine the amounts payable for medical and rehabilitation services. Insurers are not liable to pay for expenses that are not listed. For example, expenses for missed or cancelled appointments, rescheduling missed or cancelled appointments, and other non-listed expenses are not payable under the SABS (whether or not they are payable by an insured person).

Insurers and health care providers are also reminded that the amounts payable by insurers for approved assessments or examinations requested by an insured person are subject to the SABS \$2,000 limit for any one assessment or examination and also to the hourly rates set out in the Guideline.

Authority

NOTE: The bulletins that are posted on this website are provided for historical reference purposes. The information in these bulletins is accurate on the date the information is published, but is subject to change and may be replaced by more recent bulletins.

An order that is made regarding a licence holder reflects a situation at a particular point in time. The status of a licence holder can change. Readers should check the current status of a person's or entity's licence on the [Licensing Link](#) section of FSCO's website. Readers may also wish to contact the person or entity directly to get additional information or clarification about the events that resulted in the order.

These bulletins may include forms that are no longer up-to-date or accurate. Readers should

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 **Scheduled Online Service**

Disruption Notice

Please consult our [outage schedule](#) for more details.

This Guideline is issued by the Superintendent of Financial Services under subsection 268.3 of the Insurance Act and is incorporated by reference in the SABS.

Copies

The updated Guideline is attached for your information and can also be downloaded from the FSCO website at www.fSCO.gov.on.ca. In addition, the updated Guideline is expected to be published in the September 6, 2014 edition of The Ontario Gazette.

Philip Howell
Chief Executive Officer and
Superintendent of Financial Services

September 5, 2014

Attachment

1. [Professional Services Guideline No. 03/14](#) 

visit the [forms](#) section of the FSCO website, to ensure they are using the most recent version of a FSCO form.

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