



FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

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- Corporate Information >
- Enforcement Actions >
- Publications & Resources >
- Explore FSCO

You are here: [Home](#) > [About FSCO](#) > [Warning Notices](#) > What to Do If You are the Victim of a Scam or Fraud

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## What to Do If You Think You are a Victim of a Scam or Fraud

If you suspect that you may be a victim or target of a scam or fraud, you are not alone and you can help put an end to the scam or fraud by reporting it.

As a first step, report the matter to your local police. If you wish to remain anonymous, you can also submit a tip to [Crime Stoppers](#) (1-800-222-TIPS). You may also file a report to FSCO's [Auto Insurance Fraud Hotline](#) or call 1-855-5TIP-NOW.

If you wish to obtain legal advice, please note that the [Law Society of Upper Canada](#) has services to help you find a legal professional.

There are a number of [organizations](#) that you can contact for help, including the Financial Services Commission of Ontario (FSCO). See below for a list of organizations.

### How FSCO Can Help

FSCO handles complaints about individuals and/or companies operating in the insurance, mortgage brokering, credit unions and caisses populaires, pensions, health service providers and loan and trust corporation sectors. When it believes there may be non-compliance with legislation and regulations, FSCO conducts a thorough complaint review. Depending on its findings, FSCO may take [enforcement action](#).

If you have a complaint about an individual or company operating in Ontario in the following sectors, please click on the links below to find out more:

- [Insurance](#)
- [Mortgage brokering](#)
- [Credit Unions and Caisses Populaires](#)
- [Pensions](#)
- [Health Service Providers](#)
- [Loans and Trust Corporations](#)

 **Scheduled Online Service**

**Disruption Notice**

Please consult our [outage schedule](#) for more details.

- **Co-operatives**

If you are unsure or for all other complaints, you can email, fax or call FSCO.

**Email:** [contactcentre@fSCO.gov.on.ca](mailto:contactcentre@fSCO.gov.on.ca)




**Fax:** (416) 590-7070

**Telephone:** 416-250-7250

**Toll free:** 1-800-668-0128

**TTY:** 1-800-387-0584

### Other Organizations that Can Help

- [The Canadian Anti-Fraud Centre](#) 
- [Ontario Provincial Police](#) 
- [Ontario Ministry of Consumer Services](#) 
- [Financial Consumer Agency of Canada](#) 
- [Ontario Securities Commission](#) 