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PRINT

FSRA is actively reviewing all FSCO regulatory direction, including but not limited to forms, guidelines and FAQs.

Until FSRA issues new regulatory direction, all existing regulatory direction remains in force.

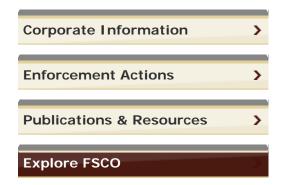
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What to Do If You Think You are a Victim of a Scam or Fraud

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If you suspect that you may be a victim or target of a scam or fraud, you are not alone and you can help put an end to the scam or fraud by reporting it.

As a first step, report the matter to your local police. If you wish to remain anonymous, you can also submit a tip to Crime Stoppers [(1-800-222-TIPS). You may also file a report to FSCO's Auto Insurance Fraud Hotline or call 1-855-5TIP-NOW.

If you wish to obtain legal advice, please note that the Law Society of Upper Canada H has services to help you find a legal professional.

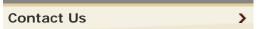
There are a number of organizations that you can contact for help, including the Financial Services Commission of Ontario (FSCO). See below for a list of organizations.

How FSCO Can Help

FSCO handles complaints about individuals and/or companies operating in the insurance, mortgage brokering, credit unions and caisses populaires, pensions, health service providers and loan and trust corporation sectors. When it believes there may be non-compliance with legislation and regulations, FSCO conducts a thorough complaint review. Depending on its findings, FSCO may take enforcement action.

If you have a complaint about an individual or company operating in Ontario in the following sectors, please click on the links below to find out more:

- Insurance
- Mortgage brokering
- **Credit Unions and Caisses Populaires**
- Pensions
- Health Service Providers
- Loans and Trust Corporations



▲ Scheduled Online Service

Disruption Notice

Please consult our outage schedule for more details.

Co-operatives

If you are unsure or for all other complaints, you can email, fax or call FSCO.

Email: contactcentre@fsco.gov.on.ca

Fax: (416) 590-7070

Telephone: 416-250-7250 **Toll free**: 1-800-668-0128 **TTY:** 1-800-387-0584

Other Organizations that Can Help

- The Canadian Anti-Fraud Centre
- Ontario Provincial Police
- Ontario Ministry of Consumer Services
- Financial Consumer Agency of Canada
- Ontario Securities Commission

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