
Summary of the Meeting of June 23, 2020

FSRA Stakeholder Advisory Committee for Health Service Providers

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Via Teleconference

Stakeholder Advisory Committee Members Present:

Harold Becker – Omega Medical Associates

Laurie Davis – Ontario Rehab Alliance

Christina Harrington – Ontario Association of Social Workers

Faith Kaplan – Ontario Psychological Association

Moez Rajwani – Coalition of Health Professional Associations in Auto Insurance Services in Ontario

Karen Rucas – Ontario Society of Occupational Therapists

Dorianne Sauvé – Ontario Physiotherapy Association

Maria Scaringi – KIDSPEECH

Amanda-Lyn Smith – The Massage and Treatment Clinic

John Spirou – CARE Institute Inc.

Mark Wigle – SOMA Medical Assessments Corp. and National IME Centres

Board Members Present:

Bryan Davies – Chair of the Board

Blair Cowper-Smith – Director

Joanne De Laurentiis - Director





Joseph Iannicelli – Director

Brigid Murphy – Director

Lawrence Ritchie – Director

Management Members Present:

Mark White – Chief Executive Officer

Tim Bzowey – Executive Vice President, Auto/Insurance Products

Huston Loke – Executive Vice President, Market Conduct

Glen Padassery – Executive Vice President, Policy & Chief Consumer Officer

Stephen Power – Executive Vice President, Corporate Services

Jordan Solway – Executive Vice President, Legal and Enforcement

Judy Pfeifer – Chief Public Affairs Officer

Stuart Wilkinson – Director, Policy - Auto/P&C

Corporate Secretary's Office:

Alena Thouin – Corporate Secretary and Deputy General Counsel

Margaret Kingerski – Assistant Corporate Secretary

General Comments

The Committee indicated their appreciation for the consultation given the circumstances and are open to being consulted in the future. The Committee discussed the challenges the industry has experienced due to disruptions related to COVID-19, including disputes with insurers regarding treatment and economic pressure on the industry. The Committee expressed support for FSRA's recent guidance on [Statutory Accident Benefits claims](#) as a step in the right direction.

Feedback on F2019-20 Priorities and Outlook for F2020-21

The Committee understood the reasons for delaying some initiatives involving consultations that were proposed in FSRA's 2020-21 Annual Business Plan, due to disruptions related to COVID-19. They were supportive of FSRA's burden reduction efforts, including the deadline extension for filing the 2019 Annual Information Return and regulatory fee.





The Committee provided feedback on FSRA's review of inherited guidance. They recognized that much work has been completed to evaluate and reduce inherited guidance, and they would like to see progress continue. In particular, the Committee expressed support for increasing hourly rates set out in the Professional Services Guideline.

